Annex 2 Stories of difference

Adult Services use stories of difference to evidence how we are achieving the Oxfordshire Way with our voluntary and statutory sector partners, and our communities.

Home First

Established in Oxfordshire in November 2020 in partnership with Oxfordshire Clinical Commissioning Group, Age UK, Oxford University and Oxford Health Foundation Trusts, Home First is an evidence-based approach that aims to achieve greater levels of independence for people in their own home following a period of being unwell.

Norman Haynes from Witney had a five week-long stay in hospital before being supported home by Home First. When he was first discharged home, he needed support from two reablement support workers four times a day.

Norman had two key goals he wanted to achieve as he recovered from his long hospital stay: getting out and about in the local community again on his mobility scooter and getting back upstairs into his own bed.

It was clear that with the support of Home First's reablement workers, he was quickly starting to make real progress with his mobility, and he was soon able to halve the level of support he needed to one carer.

Just three weeks later, Norman no longer had a need for Home First. Norman's wife Chris reports: "I was so pleased that the carers came in to help him when he came out of hospital. He has made so much progress and today he has gone out on his scooter to vote!"